



Republic of the Philippines

Mountain Province State Polytechnic

College Bontoc, Mountain Province

INFORMATION DRIVE: THE CURRENT AND EMERGING TRENDS IN THE TOURISM AND HOSPITALITY INDUSTRY & CONDUCT OF TNA



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College Bontoc, Mountain Province

TERMINAL REPORT



Republic of the Philippines

Mountain Province State Polytechnic College

Bontoc, Mountain Province

DEPARTMENT OF HOSPITALITY AND TOURISM MANAGEMENT

TERMINAL REPORT

I. GENERAL INFORMATION

Activity: **Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of TNA**

Date & Time of Activity: July 19-20, 2021

Venue of Activity: Bauko, Mountain Province

Proponents: HTM Faculty and Extension Unit

Facilitators: Extension Unit Staff, HTM Faculty Members

Participants: Local Entrepreneurs, Local Tour Guides, Sangguniang Kabataan Federation, and Bauko LGU

Budget: **PHP 16,590.00.00 Extension Fund**

PHP 14,800.00 Bauko LGU Counterpart

Source of Fund: Extension Fund and Bauko LGU Counterpart

II. NARRATIVE REPORT

The Department of Hospitality and Tourism Management had its extension program in coordination with the Research Development and Extension unit, and the Municipality of Bauko. The faculty members and chairperson of the department together with the staffs of RDE prepared themselves for the said event, before the seminar started, they had their courtesy call to the Mayor of Bauko, Honorable Abraham Akilit.

Mayor Akilit welcomed and somehow shared his insights and plans to the vicinity and people of Bauko. After which, we went to the Municipal Auditorium to prepare for the seminar entitled as "Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of TNA", the program started with the facilitator Mr. Flemington Comcho followed by the national anthem headed by Ms. Jeanlee Villaruz, the opening prayer by the MTO Personnel, and then Mayor Akilit gave his inspiring words as he officially open the program.

Mayor Akilit reiterated that it is a must for the people of Bauko to adjust its views in times of pandemic, it is best for the participants which includes the tour guides, sangguniang kabataan members and entrepreneurs to embrace the changes that is currently happening.

Mr. Mike Allidem started his presentation entitled as "The Current and Emerging Trends in the Tourism Industry", Mr. Mike Allidem provided the participants the knowledge they need as they shift towards the new normal, he also included the dos and don'ts that every individual must abide.



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Also, parts of his presentation are the new trends that the tourism and hospitality industry has come up with. With the new normal that we are facing right now, the preferences of individuals also changed. In the afternoon,

the second speaker was Ms. Karen Cue, discussed the “Paradigm Shift of the Hotel and Restaurant Operation and Services to the New Normal”.

Ms. Karen shared some videos of then before and after the pandemic of the tourism and hospitality industry, the videos showcased the reality that is going on across the globe, it is high time for both of the industries to come up with strategies and protocols in delivering quality and safe services.

Ms. Karen also showed the video of the countries that outstand in terms of tourism from 1900 to 2020, countries that are reliant more on tourism had massive breakdown because of the effect of pandemic.

With that, the participants were able to grasp the knowledge they need during this pandemic. After the presentation of both speakers, the participants had open forum regarding the strategies on how they will be able to cope up and adjust with the pandemic.

Afterwards, Ms. Lica Antonette Wangdali, gave her insights as she closes the program. The department of hospitality and tourism industry together with the RDE believed that the information drive gave tremendous impacts to the participants.

On the second day, the faculty together with the Municipal Tourism Office Personnel headed by Ms. Lica Antonette Wangdali gathered at the Bauko Municipal Office. The group is divided into two groups. The first group headed by Mr. Jomar Buclay, MTO staff is assigned to go to Lower Bauko to cover all the identified Barangay located in the area. While the second group headed by Ms. Lica Antonette Wangdali, MTO Officers is assigned to go to Upper Bauko to conduct TNA on the identified barangays. Both groups 9:00 in the morning.

Due to the rainy and gloomy weather, it was agreed that TNA questionnaires will be given to barangay officials and will distributed and will be collected by the Municipal Tourism Office in a week. The group meet at the Municipal Office of Bauko at 4:45 in the afternoon after roaming around the municipality and departed at 5:00 pm.



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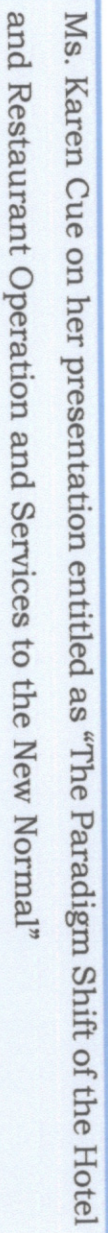
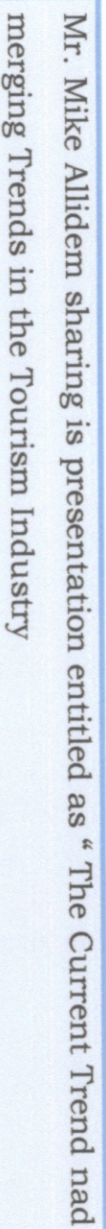
III. PHOTO DOCUMENTATION



Registration area for the participants



Mayor Abraham Akilit gave us his opening remarks





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Open forum of the participants



Photo ops before parting ways

IV. RECOMMENDATIONS

1. The participants age bracket must be considered in inviting participants to be able to meet expectations and provide appropriate delivery mode.

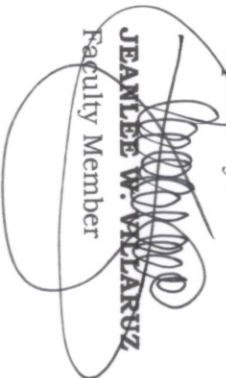
V. ATTACHMENTS



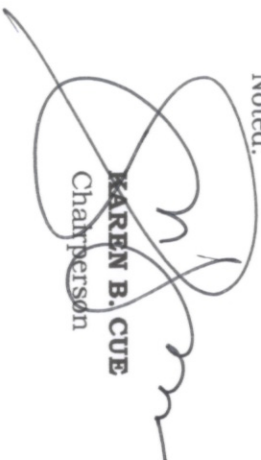
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Bontoc, Mountain Province

(Approved activity design, attendance sheet, sample certificate / photocopy of certificate)

Prepared by:


JEANLEE W. VILLARUZ
Faculty Member

Noted:


KAREN B. CUE
Chairperson



Republic of the Philippines

Mountain Province State Polytechnic
College Bontoc, Mountain Province

ATTENDANCE SHEET



Republic of the Philippines
Mountain Province State Polytechnic College
Bontoc, Mountain Province

ATTENDANCE SHEET

Title of the Activity: Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of Traininind Needs Assessment

Date and Time: July 19-20 2021)

Venue: Municipal Hall, Bauko, Mountain Province

No.	NAME	GENDER			UNIT/OFFICE/ DEPARTMENT	SIGNATURE
		F	LGBO	M		
1.	Jeanlee N. Villanueva	/			MRSPC	
2.	Erin Supper Jr			/	ABATGO	
3.	Doc Depollis			/	ABATGO	
4.	GABAS, SAMAR		-		SK-Guinn. Norte	
5.	Cleofy M. WANGDHI	/			SK-Bogden	
6.	Roland Tagged			-	BICA	
7.	Dey Manamp	-			Palintangan	
8.	Gloria B. Sapdog	-			Bogden	
9.	Janin B. Abella	/			ABATGO	
10.	JAZEL-MAE WANGDHI	-			CRONA USE	
11.	LCA AMONTE LUCAS - WANGDHI	-			Tourism Office	
12.	Janhielyn B. Cabal	/			Tourism Office	
13.	ANDY LEO-E			-	SK-Guinn. Central	
14.	WAGDIT EDISON R.			-	SK-BICA	
15.	PERIST MILD			/	LGU-PALUP	
16.	Caroling, Mijes			-	SK-Bomab	
17.	Glenn Jan C. Topdog	-			SK-Bur	
18.	HANNAH DIADEN DUD	/			SK-SINTO	
19.	Jaelyn Owen	-				
20.	RYAN A. TATON			/	SK-MT. DASTA	
21.	Boel Boac Jr			/	SK-Alabatan	
22.	Tania Palmyre	-			MOLEGO Baka	
23.	Jennifer Maps	-			SK-Movamon Sur	
24.	Berthela Amagor	-			Pottery	
25.	Virginia Bafand	/			Poffang	
26.	Louise Avanceyaf	-			Poffang	
27.	DEBIA CAMAR	-			M.O	
28.	CHASTE ROSAL	-			ABATGO.	
29.	Graciela Xotalong	/			Dong Village	
30.	MATIAS, CHUA D.	/			CRONA	



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Date and Time: July 19-20 2021)

Venue: Municipal Hall, Bauko, Mountain Province

No.	NAME	GENDER			UNIT/OFFICE/ DEPARTMENT	SIGNATURE
		F	LGBT	M		
31.	Mamelm B. Coninga	✓			MSODD	
32.	Robert A. Kitogan Sr.			-	ABATGO	
33.	Mariano, Polinio			-	SK- Guin Norte	
34.	Creaty M. Wangdaci			-	SK - Bag Oriate	
35.	Jay mar Gao-ay			-	SK- Guin Norte	
36.	Roland Tagpedo			-	Lydamiah farm	
37.	Lino Capasian			✓	SK	
38.	DEX RAMOS				SK	
39.	Miral CATUENING		✓		M.O	
40.	KHISSTA AKILIT	✓			M.O	
41.	CHARLY BETH DAVES	✓			M.O	
42.	WAPLEIN CAGAYAN	✓			M.O	
43.	Ivy Cabradilla	✓			no	
44.	G. B. A. f	✓			no	
45.	Aiken Budeao	✓			no	
46.	Margie Adaclog	✓			M.O	
47.	Florence Calang	✓			M.O	
48.	Alison B. Agbadao	✓			MTO	
49.	Luica Orque	✓			PTO	
50.	Eden Guiva-ao				MTO	
51.	Mach Co	✓			MTO	
52.	JESS M. DAVES	✓			MTO	
53.	Wilma C. Prueda	✓			MTO	
54.	JESS R. DAVES	✓			MTO	
55.	ROSTARIO MENTID	✓			MTO	
56.	Edan L. Guiva-ao	✓			PTO	
57.	Dynamica K. Zamar	✓			MTO	
58.	Wrene Pangpangto	✓			no	
59.	Edgar S. Cue		✓		HVMT	
60.	Flemington Camacho		✓		no	



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Title of the Activity: Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of Trainiind Needs Assessment

Date and Time: July 19-20 2021)

Venue: Municipal Hall, Bauko, Mountain Province

No.	NAME	GENDER			UNIT/OFFICE/ DEPARTMENT	SIGNATURE
		F	LGBO	M		
61.	Mike N. Midram				Admin	
62.	Comar, Maria Fernean				Trn	
63.	Angelica W. Balbawang	/			It	
64.	Zaryapah D. Zaryapah	/			Youth	
65.	Bouco, Frenia	/			Youth	
66.	Asija, Pearl	/			Youth	
67.	Appao, Hope				Youth	
68.	Balalang, Perly	/			Youth	
69.	Polac, Esmeralda's	/			Youth	
70.	Sipa G. Cano	/			Youth	
71.	Hickellyn Vondob	/			Youth	
72.	Khaoya, Myra Lyn B.	/			Youth	
73.	Lopa-an, Valentina M.	/			Youth	
74.	Pomay-o, Auri Pearl S.	/			Youth	
75.	Alflore, Jay	/			Youth	
76.	Pagan, Chona Mae	/			Youth	
77.	Fernandez, Mary Grace O.	/			Youth	
78.	Allen Palangas				Youth	
79.	Jeil Boreng				Youth	
80.	Johnmark Laga-an				Youth	
81.	Jerguson Sinaen				Youth	
82.	Kerph Mar Leng-set	/			Youth	
83.	Jessa Peuyra	/			Youth	
84.	Maetha Maan	/			Youth	
85.	Eun, A. Pansao	/			Youth	
86.	Indel B. Manzano	/			Youth	
87.	Kyle C. Lopez	/			Youth	
88.	Maricel K. Sampalot	/			Youth	
89.	Jen Babtey	/			Youth	
90.	Lance Magano	/			Youth	



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Mountain Province State Polytechnic College
Bontoc, Mountain Province

ATTENDANCE SHEET

Title of the Activity: Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of TNA

Date and Time: JULY 19-20 2021

Venue:BAUKO, MOUNTAIN PROVINCE

No.	NAME	GENDER			UNIT/OFFICE/ DEPARTMENT	SIGNATURE
		F	LGBT	M		
1.	ARCTEBEL: JULIAN GELI	/			HTA / TTA	
2.	Comasoy Maria Faverella	/			HTA / TTA	
3.	Mike Nidem			-	HTA / TTA	
4.	Flemington Conicho			/	HTA / TTA	
5.	Jemalce N. Villareut	/			HTA / TTA	
6.	DESO ARBEND			-	HTA / TTA	
7.	Karn B. au	/			HTA / TTA	
8.	Lica Antollette Dangdali	/			HTA / TTA	
9.	Tomar Bucday			-	HTA / TTA	
10.	Fianogue, Mary Grace	/			SK	
11.	Bogaran, Chona Mae A.	/			SK	
12.						
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ACTIVITY DESIGN



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Mountain Province State Polytechnic College
Bontoc, Mountain Province

HOSPITALITY AND TOURISM MANAGEMENT DEPARTMENT

June 24 2021

RECEIVED

MPSPC-RECORDS OFFICE

BY: [Signature]

DATE: 7.6.2021

REXTON F. CHAKAS

College President
Mountain Province State Polytechnic College

Dear Sir,

This is to transmit to your office the activity design: Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of TNA to be conducted in Bauko, Mountain Province on July 8-9, 2021 for your perusal and approval.

Thank you very much for your usual support.

Respectfully yours,

[Signature]
KAREN B. CUE

HTM Department Chairperson

cc: VPAA (faculty and student activity design)
Executive Dean (faculty and student activity design)

VPAD (staff)

VPRDE (for RDE activities)

VPRGL (for RGL activities)

GAD (for GAD appropriated activities)

SSDO (for student activities)

Events Management Office

held



HOSPITALITY AND TOURISM MANAGEMENT DEPARTMENT

ACTIVITY DESIGN

I. GENERAL INFORMATION

Activity: **Information Drive: The Current and Emerging Trends in the Tourism and Hospitality Industry and Conduct of TNA**

Date & Time of Activity: July 8-9, 2021

Venue of Activity: Bauko, Mountain Province

Proponents: HTM Faculty and Extension Unit

Facilitators: Extension Unit Staff, HTM Faculty Members

Participants: Local Entrepreneurs, Local Tour Guides, Sangguniang Kabataan Federation, and Bauko LGU

Budget: **PHP 16,590.00.00 Extension Fund**
PHP 14,800.00 Bauko LGU Counterpart

Source of Fund: Extension Fund and Bauko LGU Counterpart

II. RATIONALE

The implementation of MPSPC's Extension activities has long been progressing such that many community people, teachers, and other clientele have benefited from the services and expertise shared by the MPSPC extension workers through its Polytechnic and Departmental Extension Programs.

The conduct of Training Needs Assessment (TNA) and Information drives being spearheaded by the Hospitality and Tourism Management Department and Extension Unit as the Extension Arm of the College will serve as a channel to identify relevant needs of the community. It will also form the foundation of the training plan and serves as a baseline in ensuring the delivery of an appropriate and relevant training.

In addition, the Hospitality and Tourism Management and Extension Unit of the college together with Bauko LGU has conceptualized information drive that will provide updates on the current and emerging trends in the tourism and hospitality industry and conduct of TNA, as well as the paradigm of the hotel and restaurant operation and services that will be beneficial to above mentioned clientele.

III. OBJECTIVES

1. to give updates on the current and emerging trends in the tourism and hospitality industry;
2. to give updates on the paradigm shift of the hotel and restaurant operation and services to the new normal; and
3. to conduct training needs assessments.

IV. EXPECTED OUTPUT

Updated all participants on the current and emerging trends in the tourism and hospitality industry and conducted training needs assessment.

V. RESOURCE REQUIREMENTS:

A. Budgetary Requirements:

Item	Description	Quantity	Unit Cost	Total Cost	Source of Fund
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Day 1						
1	Venue Rent	1	2000	2000.00	Bauko LGU Counterpart ^t	
2	AM/PM Snacks	80	80.00	12,800.00	Bauko LGU Counterpart ^t	
3	Meals	80 pax	150.00	12,000.00	Extension Fund	
4	Tarpaulin (6 x 8 ft)	1pc	1,140	1,440.00	Extension Fund	
7	Special Paper	10 packs	60.00	600.00	Extension Fund	
8	Certificate Holder	2 pcs	75.00	150.00	Extension Fund	
Day 2						
10	Meals	10 Pax	120.00	1,200.00	Extension Fund	
11	Snacks	10 Pax	60.00	1,200.00	Extension Fund	
			Grand Total	31,390.00		

B. Human Resources
 (Indicate committee members, coordinators, ushers/ usherettes, marshals, etc)

Committee/ Task	Number of Persons required	People Responsible/ Members
Coordinators	3	Ms. Lica Antonette Wangdali Mr. Narvey A. Sarol Ms. Maria Fenerlin Comafay
Participants Coordinator	2	Bauko LGU
Facilitator	1	Mr. Flemington M. Comicho
Registration	2	MTO Personnel Ms. Archebelle Fulangen
Documentation	2	MTO Personnel Mr. Mike N. Allidem
Terminal Report	1	Ms. Jeanlee W. Villaruz

C. Supplies, Property and Equipment Requirements

Property/ Venue/ Equipment	Date to be used
College Vehicle	July 8-9 2021
Camera	July 8-9 2021

VI. PROGRAM:

DAY 1			
TIME	ACTIVITIES	Concern	
6:00	Assembly at MPSPC Quadrangle	HTM Faculty Members	
6:30	ETD to Bauko		
7:20	ETA at Bauko		
7:21-8:00	Registration	MTO Personnel Ms. Archebelle Fulangen	
8:01-8:10	Singing of the <i>Pambansang Awit</i>	Ms. Jeanlee Villaruz	
8:11-8:15	Opening Prayer		
8:16-8:45	Welcoming Remarks	Hon. Abraham Akilit Municipal Mayor of Bauko	



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8:46-8:50	Introduction of the Resource Speaker	Mr. Flemington Cornicho Facilitator
8:51-10:00	Session 1: The current and emerging trends in the tourism industry	Mr. Tyrone Glenn C. Lawey Tourism Provincial Officer II
10:01-10:20	Snack	
10:21-12:00	Continuation of Session	Mr. Tyrone Glenn C. Lawey Tourism Provincial Officer II
12:01-1:00	Lunch Break	
1:01-1:05	Introduction of the Resource Speaker	Mr. Flemington Cornicho Facilitator
1:06-3:00	Session 2: The paradigm shift of the hotel and restaurant operation and services to the new normal.	Dr. Karen B. Cue HTM Chairperson
3:01-3:20	Snacks	
3:21-4:00	Continuation of Activity	Dr. Karen B. Cue HTM Chairperson
4:01-4:20	Presentation of MPSPC Extension Services	
4:21- 4:50	Open Forum	Mr. Flemington Cornicho Facilitator
4:50-5:30	Closing Remarks	Ms. Lica Antonette Wangdali Tourism Officer Bauko, Mountain Province
5:31	ETD to Bontoc	
6:10	ETA at Bontoc	
Day 2		
7:00	Assembly at the MPSPC Quadrangle	HM / TM faculty Members Extension Unit
7:30	ETD to Bauko	
8:10	ETA at Bauko	
8:11-10:00	Conduct of TNA in Lower Bauko	
10:01-10:20	Snacks	
10:21-12:00	Continuation of Activity	
12:01-1:00	Lunch Break	
1:01-3:00	Continuation of TNA	
3:01-3:20	Snacks	
3:21-3:59	Continuation of Activity	
4:00-4:59	Consolidation of TNA Questionnaire	
5:00	ETD to Bontoc	
6:00	ETA at Bontoc	

Prepared by:


KAREN B. CUE
HTM Chairperson

Noted:


CAROLYNNE CASTANEDA-IGUID
Coordinator, Events Management
6-34-0041

Reviewed:


CHRISTIE LYNNE C. CODOD
Executive Dean, Bontoc Campus


ELMER D. PAKIPAC
Extension Services Director



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Mountain Province State Polytechnic College
Bontoc, Mountain Province

Funds Available:

REXON T. DAMAYAN
Accountant III

Recommending Approval:

ANNIE GRAY, F. EKID
Vice President for Research, Development and Extension

Approved:

REXTON F. CHAKAS
College President



Republic of the Philippines

Mountain Province State Polytechnic
College Bontoc, Mountain Province

COMMUNICATIONS



Republic of the Philippines
Mountain Province State Polytechnic College
Bontoc, Mountain Province

HOSPITALITY MANAGEMENT AND TOURISM MANAGEMENT

June 24, 2021

REXTON F. CHAKAS
College President
Mountain Province State Polytechnic College
Bontoc, Mountain Province



Sir:

Greetings!

The Hospitality and Tourism Management Department will conduct Seminar-workshop entitled "Information Drive on Hospitality and Tourism Management Extension Services and Conduct of TNA" on July 8-9, 2021 at 8:00 am to 5:00 pm at the Municipal Hall of Bauko, Mountain Province.

The Hospitality and Tourism Management and Extension Unit of the college together with Bauko LGU has conceptualized the conduct of Training Needs Assessment (TNA) and Information drives to identify relevant needs of the community and to be provide updates on the current and emerging trends in the industry that will be beneficial to clientele.

In this regard, may we request your good office to send a letter of invitation addressed to Ms. Leonila Milagrose F. Malla-ao, the Provincial Tourism Officer of Mountain Province for Mr. Tyrone Glenn C. Lawey to be one of our resource speaker on the topic "***The current and emerging trends in the tourism industry***" scheduled on July 8, 2021 with the time frame of 3 hours (9:00 - 12:00 AM). We believe that his knowledge and contribution to this field is unparalleled and him speaking on this topic will be of great benefit to our participants.

Your positive response to this request is highly appreciated.

Thank you very much.

Very truly yours,


KAREN B. CUE
Chairperson
HM/TM Department